

I would like to become a member of the Wellington Way Surgery PPG

Please tick the box to confirm read and understood information overleaf

Title: Mr Mrs Miss Ms Other.....

Name:.....

Address:.....

.....

.....Postcode.....

Date of Birth: .....

Contact number: .....

Email address: .....

Signature: .....

Date: .....

Please hand this form in at the reception or return by post to the address behind.

### Getting involved

No training is required to become a member of out PPG. The most important thing is that you are keen and focussed on taking positive action to help the practice.

Be prepared to give your opinion about the way the practice is run and any thoughts you have on things could be improved-from the welcome patients get when they arrive at the practice to the appointment system.

If you would be interested in getting involved, please complete the slip opposite and return to reception. We will then contact you with further details.

1a Wellington Way Surgery  
London E3 4NE

Stroudley Walk Practice/  
Phone: 0208-981-4742  
thccg.stroudleywalk@nhs.net

Merchant Street Practice  
hone: 0208-826-2668  
E-mail:  
thccg.merchantstreet@nhs.net



### Patient Participation Group Information Leaflet



Wellington Way Surgery

Stroudley Walk Practice &

Merchant Street Practice

## Who we are and what we do

Members of the Patient Participation Group (PPG) are volunteers who work with practice to represent patients, offering views on the services and facilities that are provided.

Here are some activities in which the group may engage in:

- Proving feedback
- Improving practice facilities
- Proving information
- Carrying out surveys

We aim to meet quarterly via virtual meetings and details of the meeting will be forwarded to members in advance.

## PPG are NOT

We are not a group dealing with personal medical issues and complaints.

## Future plans

We hope to broaden our PPG over the coming months and recruit additional patients to the group

Please feel free to share any comments or suggestions you may have with us. We shall endeavour to answer or put into practice your suggestions. If this is not possible, we shall respond to you and provide a reason.

### Joining our PPG

By completing the form overleaf you are committing to joining our PPG. This does not mean you will have to attend all meetings but there is a commitment to attend at least one group virtual meeting per year. In addition to this, please be prepared to share your views and opinions via e-mail.

## What do patients get out of having a patient group?

- The Opportunity to be more involved with the practice
- A way of finding out more about healthcare provisions in the local area
- Making a contribution to the NHS and the wider community
- An opportunity to learn more about the NHS, GP Practices, and other ways to use their skills as a patient representative.

